

Administrative Value Stream Mapping (VSM)



- Are you looking to uncover waste and streamline your office processes?
- Are your customers pushing for shorter lead times? Is half of your lead time spent before the order reaches production?
- Do you experience missing or incorrect information when orders reach the production floor?
- Do you miss opportunities due to long quote times?
- Do you need to improve your responsiveness to customer requests?
- Can you link performance to purpose? Then to the business need?

We can help you improve your administrative processes; by evaluating your current process and aligning it to the business needs

WMEP's consultants will join you as your internal expert to facilitate, lead and implement a Value Stream Mapping (VSM) project. Value Stream Mapping is the key, which allows you to take a high-level view of your process or Value Stream — then diagnose problems and implement changes. Value Stream Mapping is the best way to identify the right areas for improvement so you can get lean and maximize your process effectiveness and efficiency.

Value Stream Mapping is a four-step process that uncovers waste and reveals how to streamline your manufacturing and office processes.

- Assess the company's needs and identify the Value Stream or process to map
- Create a current state map by walking the process and collecting data
- Identify key opportunities and create a future state map representing the improved process
- Implement the changes and monitor the Value Stream performance

Successful lean manufacturers are applying Value Stream Mapping continuously to their manufacturing and office processes to get better results. Benefits of Value Stream Mapping include:

- Streamlined process with a reduced number of handoffs
- Improved overall process lead time
- Reduced number of errors in the process
- Increased percentage of complete and accurate information flowing through the process
- Improved communication throughout the organization
- Increased internal and external customer satisfaction

"By changing the information and process flow of our quoting process through VSM we were able to reduce the amount of time to deliver the quote to our customer and reduce the amount of time we received a purchase order from that quote."

Michael Esser Jr., CFO

WHO WE ARE

As a private non-profit corporation, we focus fully on generating positive results for our clients.

Our team of manufacturing experts work side-by-side with hundreds of manufacturers each year, helping them develop and implement effective solutions that address their biggest challenges.

We closely monitor trends and best practices in manufacturing, and proactively develop solutions that meet the existing and emerging needs of manufacturers.

WMEP Manufacturing Solutions is part of the MEP National Network™, a public-private partnership that advances U.S. manufacturing. MEP Centers are located in all 50 states and draw on the talents of over 1,400 trusted advisors and experts.

WE HELP MANUFACTURING COMPANIES BECOME MORE PROFITABLE & VALUABLE

WHAT WE PROVIDE

WMEP Manufacturing Solutions recognizes that manufacturers face various challenges and we provide proven solutions to these challenges in the following areas:

- Operational Excellence
- Growth & Strategy
- Industry Certifications
- Human Capital
- Automation & Technology
- Sustainability

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