

# Jen Arnold

## Senior Consultant – Operational Excellence, Certification Services, Six Sigma Master Black Belt

920.422.4841

arnold@wmep.org



Jen brings over fifteen years manufacturing experience in the paper industry (R&D then plant shift supervisor, process engineer, area coordinator, cell manager, and operational excellence leader), one year in the flexible food packaging industry as a Quality Manager, and two years in the water-activated tape industry as a Continuous Improvement Leader. Jen has been heavily involved in Lean, Six Sigma, and Certifications since 2005.

### SKILL SET

- ISO 9001:2015 and ISO 14001:2015 gap analysis, implementation, internal audits, and internal auditor training
- Lean Six Sigma Yellow Belt, Green Belt and Black Belt classes and projects, 8-D, FMEA, A-3
- Process Improvement Teams
- MDI (Manage for Daily Improvement) / Visual Management
- TWI-Job Relations and Job Instruction Training
- Lean Tools - Value Stream Mapping, Quick Changeover, Lean Overview, 5S, TPM
- Change Readiness/Management
- Continuous Improvement / Lean Transformation
- Safety - Hazard Mapping, Lock-out/Tag-out
- Time Management
- Project Prioritization/Management

### EDUCATION

- Bachelor of Science degree in Paper Science & Engineering
- Bachelor of Science degree in Chemistry
- Six Sigma Black Belt from MSOE, Six Sigma Master Black Belt from Villanova
- Lean Manufacturing Certificate Series at FVTC
- Shop Floor Kaizen Breakthrough Instructor Training at TBM Consulting
- Strategic Workforce Planning Certification from Human Capital Institute
- ISO 14001:2015 Lead Auditor from QAI Training with competency achieved to Exemplar Global TPECS Certification Numbers EM868, AU849, and TL858
- Integrated Management Systems (9001/14001/18000) Lead Auditor (RABQSA-QM, RABQSA-AU, RABQSA-TL) from Omnex
- ISO 9001:2015 Auditor Transition Training from AQS Management Systems